

## Response to COVID-19

24 March 2020

We are closely monitoring the current situation around COVID-19 (Coronavirus) and keeping up to date with the latest advice provided by the Australian Government, local health authorities and the World Health Organisation.

As always, the safety of our staff, customers and community is paramount. While our operations are business-as-usual until we are advised otherwise by the relevant authorities, we are taking all possible precautions to keep our team and customers healthy and safe.

Our team are dedicated to delivering the same level of customer service to you during this time, while also taking the necessary social distancing measures. We have assigned additional resources to assist with phone enquiries and you can call our stores and make a set appointment to minimise your time away from your home.

We kindly ask that if you have recently visited one of our stores and have tested positive for COVID-19, that you please let us know so we can take appropriate action to contain further transmission.

If you have tested positive for COVID-19 and have an appointment scheduled, we kindly ask that you stay at home and inform our team of your appointment cancellation. We hope that you stay safe and please try and get in contact with us via phone to see how we can assist you remotely.

We will continue to review our approach and provide updates as new advice comes to hand.

Kind regards,  
Dave Sampaklis



**THE  
DAVES**

Suite 2, Level 3  
426 King Street  
Newcastle West 2302

[thedaves.com.au](http://thedaves.com.au)